

Dear Parent

Ordering meals at Coomb Briggs Primary could not be simpler. All lunch orders are placed via our easy to use website. The 'Meal Selector website' is simple to use and is accessible from any computer, tablet or smartphone. Please visit nel.mealselector.co.uk where you will find a useful 'how to guide' which will help you through the process of registering and ordering meals.

The customer service teams are never more than a phone call away however please note that the Chartwells office closes on Tuesday 23rd July 2019. We would therefore strongly recommend that your register as early as possible.

Key Information:

- The New September Menu will be available to view online at the new website from Monday 22nd July 2019. You may only order meals when the pop up menu appears on the day you click on.
- You can order:
 - Online at nel.mealselector.co.uk
- The order deadline is midnight on Sunday one week prior to the Monday when meals are required.
- Your first order for week commencing 2nd September 2019 must be placed by Sunday 25th August 2019 however we recommend ordering your meals anytime from Monday 22nd July 2019.
- Your second order for week commencing 9th September 2019 must be placed by Sunday 1st September 2019.
- If you need any help at all Please don't hesitate to call, however please note that our local office (Grimsby) does work 'Term Time Only'
- You will be able to access technical help only after 23rd July 2019 excluding Bank Holiday.

Chartwells Contact Details

Phone -01472 342272 E-mail - admin.nel@compass-group.co.uk

Office Hours - 8.00am - 2.30pm - Monday to Friday (Closed during School Holiday Periods)

Meal Selector Technical Support

Phone -01159 245517

Office Hours -9am - 4.30pm