

Complaints Procedure

We strive to deliver the best possible education to all our pupils and to consider their health, safety and welfare at all times. All the staff in this school, teaching and non-teaching, are dedicated to achieving this aim.

From time to time, however, it is possible that you feel that we have not lived up to your expectations. If this is the case please tell us, we will not be aware of your concern, and if we are not aware of it there is little we can do to set things right.

So if you have a worry or concern about what is happening in the school
PLEASE TELL US AT ONCE.

Sometimes parents have said that they would not like to 'make a fuss' as they feel that their child may suffer in some way as a consequence. This is not the case. If you have a concern, please tell us about it. The school has adopted a 'Complaints Procedure' which gives helpful information on the best way of expressing any such concerns.